

Troubleshooting a Sliding Patio Door Lock and Keeper

If you think you have a problem, check the system thoroughly before beginning repair. First impressions can be deceiving. If you do not find an answer to your question check the FAQ section on our website or send your question to our customer service department.

➔ **Patio Door Won't Latch**

Cause:

- Keeper is set too high or too low.

Solution:



- Locate keeper.
- Loosen keeper screws (top and bottom).
 - If latch won't hook into keeper, move keeper up.
 - If latch gets stuck on keeper, move keeper down.

Cause:

- Latch is too far in inside mortis.
- Latch is too far out inside mortis.

Solution:



- Locate latch adjustment screw (flat head screw).
 - If latch is not far enough into keeper, turn clockwise to adjust latch outward.
 - If latch is going too far into keeper, turn counter-clockwise to draw latch inward.

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